

OUR MISSION: HOPE, BELONGING, INDEPENDENCE
WE ENVISION A COMMUNITY IN WHICH ALL INDIVIDUALS ARE INCLUDED, VALUED AND CELEBRATED

VALUES	EQUITY	ACCESS	INCLUSION	AGENCY
GOALS	Foster collaborative relationships with community organizations and individuals	Provide quality services responsive to individual/family need	Foster equity, diversity and inclusion in policy and practices	Expand, diversity and optimize resources (human, financial, physical and community)
STRATEGIES	<p>Host 3 community meetings to explore viability of mutually beneficial partnerships in response to the creation of Family Connection Centres.</p> <p>Strengthen our relationships with community partners through shared educational opportunities.</p> <p>Foster a safe, transparent workplace that encourages diversity, curiosity, optimism, creativity and innovation.</p> <p>Create and implement an external communications strategy to evolve and raise our profile as leaders in community inclusion.</p>	<p>Increase impact of our services across the full range of our programming.</p> <p>Expand our services to address the changing needs of families and persons served.</p> <p>Expand the use of outcome measures in all of our services and use the data to drive improvements</p>	<p>Complete a comprehensive diversity assessment to gauge agency climate and cultural competency.</p> <p>Develop a plan in response to the assessment and implement strategies contained within.</p> <p>Increase culturally safe and appropriate services thru continuous learning, innovation, and reflective practice.</p>	<p>Recruit, retain and support sufficient employees and board directors to fulfill roles and responsibilities.</p> <p>Integrate financial, technological, social, and environmental considerations in planning and decision making.</p> <p>Diversify funding revenues and increase unrestricted revenue by 10%.</p> <p>Optimize physical spaces.</p> <p>Expand and diversify community-based assets accessed by and for the families and individuals we support.</p>